



Community Care Licensing Division
Quality Assurance, Advocacy and Technical Support Bureau

Residential Care Facilities for the Elderly Most Common Deficiencies for All Visit Types in 2016

This is an analysis of the most common inspection deficiencies cited in 2016 for Residential Care Facilities for the Elderly (RCFE). The Quality Assurance Unit reviewed all 16,377 deficiencies cited in 2016 for all visit types. This list is limited to those deficiencies that are equal to two percent (2%) or more of the total number of deficiencies cited.

Are you an RCFE licensee looking for assistance to come into compliance with these or other issues? Please contact the Technical Support Program at TechnicalSupportProgram@dss.ca.gov.

This requirement can be found in Title 22 of the California Code of Regulations, Division 6

Most common deficiencies cited when citations were issued during RCFE all visit types	Regulation Section Title	Regulation Section	This deficiency's percentage of the total deficiencies cited for all visits
The facility shall be clean, safe, sanitary, and in good repair at all times.	Maintenance and Operation	87303(a)	6%
Licensees who accept and retain residents with dementia shall ensure that each resident with dementia has an annual medical assessment and a reappraisal done at least annually.	Care of Persons with Dementia	87705(c)(5)	3%
Hot water provided for the use of residents shall be maintained between 105 and 120 degrees F.	Maintenance and Operation	87303(e)(2)	3%
Centrally stored medications shall be kept in a safe locked place that is not accessible to persons other than employees responsible for the supervision of the medication.	Incidental Medical and Dental Care	87465(h)(2)	3%

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The following items shall be made inaccessible to residents with dementia: Over-the-counter medication, nutritional supplements or vitamins, alcohol, cigarettes, and toxic substances such as certain plants, gardening supplies, cleaning supplies and disinfectants.	Care of Persons with Dementia	87705(f)(2)	3%
Staff providing care shall receive appropriate training in first aid from persons qualified by such agencies as the American Red Cross./Ensure that at least one staff member who has cardiopulmonary resuscitation (CPR) training and first aid training is on duty and on the premises at all times. This paragraph shall not be construed to require staff to provide CPR.	Personnel Requirements - General/Administrator and management of residential care facilities; presence of administrator during working hours; facility manager	87411(c)(1) H&S 1569.618(c)(3)	2%
Facility personnel shall at all times be sufficient in numbers, and competent to provide the services necessary to meet resident needs.	Personnel Requirements - General	87411(a)	2%
Any item which could pose a danger to residents, including cleaning solutions, poisons, and other items, shall be made inaccessible to residents.	Storage Space	87309(a)	2%
A separate, complete, and current record shall be maintained for each resident in the facility, readily available to facility staff and to licensing agency staff and shall contained specified information.	Resident Records	87506(a)	2%